Allegra Skerbeck

Design and Project Management

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Summary

I am currently the manager of a successful Seattle-based retail furniture business for an out-of-state business owner. My years at Couch have been a rich learning experience and after ten years I am looking for new challenges. I am seeking a position with opportunities for growth and creative thinking and the chance to contribute to a collaborative design process.

Skills

Creating a smooth customer expe**rience** from initial inquiry to product delivery.

Working with clients to create products that fit their space, style and practical concerns.

Financial planning & profit analysis

Space planning, color, finish and furniture selection

Supply chain management

Customer complaint resolution

Employee Training & Development **Quality control**

Bookkeeping, payroll and taxes

Website and showroom design Meeting facilitation

Designing a product line that balances appeal to clients with the practical demands of production while minimizing warranty issues & costs.

Experience

Store Manager Couch 2009 to present Seattle WA

Started as part-time sales person. Soon grew to full time sales and then quickly became the Store Manager. During my tenure at Couch, sales have increased by 600% through my fiscal and operational management and my creative contributions.

- Created systems for supply chain and customer interface management
- Hired and supervised all employees.
- Designed popular new furniture styles and successfully introduced accessory lines into the store.
- Responsible for all day-to-day design decisions and fiscal operations.

Martin Albert Interiors, Intern, Fall 2008 New York City

Architect Stuart McFeely, Intern, Summer 2007 Seattle WA

Education

Pratt Institute, Brooklyn, New York, Fall 2005 to May 2009 **BFA** in Interior Design

Achievements: Graduated with 3.84 cumulative GPA, Highest Honors, Pratt Interior Design Department Award for Excellence in Academic Achievement, Charles Cohen Scholarship, Jung Memorial Scholarship.

Danish Institute for Study Abroad, Spring 2008, Architecture and Design **Department**

Accomplishments

Moved store to larger spaces twice. Collaborated on design and coordinated the build-outs.

Expanded services to include inhome consults to expand customer base and increase sales volumes.

Created systems that reduced late orders by 55%.

Designed two of Couch's top ten best selling styles.

Technical

AutoCAD Photoshop InDesign SketchUp

Squarespace web design